



HAMAMATSU CITY

Information Bulletin

HAMAMATSU

March / 2026-No.261 English

3月号 英語版

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Information Bulletin
HAMAMATSU
March 2026 Cover

Hamamatsu population: 777,637
Foreign resident population: 31,218
(Population figures as of 2 2026)

*This bulletin contains selected information from the Japanese edition published by City Hall. *The telephone numbers listed in this bulletin will all be answered in Japanese only.

Information Bulletin Hamamatsu Plus

The website for Information Bulletin Hamamatsu has machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU

At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

Deadline for Bank Transfer Application for the 2026 Light Vehicle (Kei Car) Tax

< 令和8年度軽自動車税の口座振替申込期限 >

Deadline: Financial institution service counter: April 20 (Mon) Web: May 15 (Fri)

City Website ▶

市税 口座振替 (Shizei Kōzafurikae)

Search

Tax General Affairs Division (Zeimu Soumu-ka) ☎457-2261



Temporary service desk for submitting change of address notifications will be available on Sundays

< 住所異動届け出のための臨時届出窓口を日曜日に開設します >

Days open: March 29 (Sun) and April 5 (Sun) **Time:** 9:00 - 11:30

Venue: Chuo Ward Office, Ward Municipal Services Division (1F, City Hall Main Building)

Services: Change of Address Notifications, Moving-Out Notifications, and Moving-In Notifications by the person who is relocating

Note: Notifications for moving in and moving to a new address are to be made after you have moved in and started living at your new residence. Only the notification for moving out can be made before moving.

Note that the following forms cannot be submitted via the temporary service desk.

- ◆ Procedures for changes involving family register notifications (including notifications submitted after the office closed two day prior).
- ◆ Procedures requiring inquiries to other municipalities, pension offices, etc.

Required items for each notification

Notification	Items to bring	
	Common for all notifications	If you have any of the following
Change of Address (when you move within Hamamatsu City)	<ul style="list-style-type: none"> • Identification documents (Driver's license, passport, etc. Or two documents such as a Health Insurance Eligibility Certificate or Pension Handbook) • My Number Card (For those who have one) • Residence Card or Special Permanent Resident Certificate (For foreign nationals) 	<ul style="list-style-type: none"> • National Health Insurance Eligibility Certificate • Advanced Elderly Medical Care Eligibility Certificate • Long-Term Care Insurance Policyholder Certificate or Eligibility Certificate • Enrollment Certificate (for elementary and junior high school transfer procedures)
Moving-Out (when you move out of Hamamatsu City)		<ul style="list-style-type: none"> • National Health Insurance Eligibility Certificate • Advanced Elderly Medical Care Eligibility Certificate • Long-Term Care Insurance Policyholder Certificate or Eligibility Certificate • Citizen Card
Moving-In (when you move into Hamamatsu City)		<ul style="list-style-type: none"> • Moving-Out Certificate (only if issued by the municipality of your previous residence) • Co-Payment Category Certificate (only for those covered by the Advanced Elderly Medical Insurance) • Certificate of Enrollment (for elementary and junior high school students only; graduates must provide a Graduation Certificate)

※The above information applies when the temporary service desk is open.

Chuo Ward Office, Ward Municipal Services Division ☎457-2125

Change of Address Notification Due to Moving can also be submitted at Administrative Centers, Branch Offices, and Community Collaboration Centers

< 引っ越しによる住所異動の届け出は、行政センターや支所、協働センターなどでもできます >

From March 9 (Monday), to April 13 (Monday), the Ward Municipal Services Division counter at ward offices will be extremely busy.

Please note that you can complete the procedures for the Change of Address Notification Due to Moving not just at ward offices, but also at nearby administrative centers, branch offices, or community collaboration centers, so please use them.

●List of facilities handling Change of Address Notifications (other than ward offices)

Ward	Division	Facility Name
Chuo Ward	Administrative Centers	Higashi, Nishi, and Minami
	Branch Office	Maisaka
	Community Collaboration Centers	Tobu, Tomitsuka, Takadai, Sanarudai, Agatai, Hikuma, Kaba, Tenryu, Nagakami, Kasai, Sekishi, Kakuro, Irino, Isami, Waji, Shonai, Shinohara, Goto, Shirawaki, Shinzu, and Mikatahara
	Citizen Service Centers	Ekimae, Hokubu, Takaoka-aoi, Kami*, and Iida
Hamana Ward	Administrative Center	Kita
	Branch Offices	Inasa and Mikkabi
	Community Collaboration Centers	Miyakoda, Nakaze, and Aratama
	Citizen Service Center	Shinmiyakoda
Tenryu Ward	Branch Offices	Haruno, Sakuma, Misakubo, and Tatsuyama
	Fureai Community Centers	Tatsukawa, Kuma, Kamiatago, Shimoatago, Urakawa, Yamaka, and Shironishi
	Citizen Service Center	Kajima

◎Some facilities may not be able to handle some types of notifications, so please enquire in advance.

Example 1 Change of Address Notification for Foreign Nationals (only at ward offices and administrative centers)

Example 2 Change of Address Notifications involving updates to your My Number Card, such as a new address (accepted only at ward offices, administrative centers, and selected community collaboration centers and citizen service centers)

City Website ▶

Inquiries

Ward Office	TEL	Administrative Center (former ward office)	TEL
City Hall (Inside City Hall)	457-2125	Higashi Administrative Center	424-0154
		Nishi Administrative Center	597-1115
Hamana Ward Office	585-1111	Minami Administrative Center	425-1348
Tenryū Ward Office	922-0019	Kita Administrative Center	523-1116

※Starting on April 1st (Wednesday)

●Online Moving-Out Notification via smartphone or computer

When moving out of the city, you can complete the procedure online using your My Number Card.

City Website ▶



●Obtain certificates at convenience stores

If you have a My Number Card, you can obtain certificates using the multi-function copiers installed in convenience stores and other locations.

City Website ▶



City Website ▶



Have you Completed the Procedures for the Child Rearing Support Allowance?

< 子育て応援手当の手続きはお済みですか? >

Starting late January, we have begun providing a children's allowance of 20,000 yen per child to cope with rising living costs.

《Public servants who receive children's allowance from their place of employment》

Application is required. Please check the website for the application procedures. Deadline: March 31st (Tuesday)

《Recipients of the Children's Allowance from Hamamatsu City》

No application required. Payments are being made gradually. Please check the notice that will arrive before payment is made.

City Website ▶

Child Rearing Support Division (Kosodate Shien-ka) ☎457-2792



Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
① Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	April 4 (Sat)	13:00 - 16:00
② Consultations with a Lawyer	April 11 (Thu), 30 (Thu)	
③ Consultations with a Labor and Social Insurance Consultant	April 23 (Thu)	
④ Consultations about Residence Status	May 7 (Thu)	

Venue: CREATE Hamamatsu (*Hayauma-cho, Chuo-ku*)

Application: In person or by telephone (on a first come, first served basis)

Website ▶



Intercultural Center (*Tabunka Kyōsei Sentā*) ☎458-2170

Issuance of Outing Support Assistance Vouchers (Bus/Taxi Tickets, etc.)

< 外出支援助成券(バス・タクシー券など)の交付 >

	Issuance of Outing Support Assistance Vouchers Program	Outing Support Assistance Vouchers Program for the Visually Impaired
Details	Issuance of outing support assistance vouchers (worth 7,000 yen) ※ One of six types of cards or coupons, such as the Nice Pass (a card for both the Entetsu Bus and Train, or taxi coupons, will be issued upon request)	Issuance of outing support taxi vouchers (worth 20,000 yen)
Issuance Period	April 1 (Wed), 2026 - March 31 (Wed), 2027, 8:30 - 17:15 ※ Excluding Saturdays, Sundays, national holidays, and the year-end and New Year holidays (Monday, December 29 - January 3, 2027)	
Eligibility	Individuals residing in the city from April 1 until the date of application and who did not receive a vehicle or light vehicle tax reduction or exemption in the previous fiscal year (2025), and who have one of the following handbooks. ※ If you are scrapping a car, please complete the procedure to cancel the tax reduction/exemption stamp in your handbook.	
	<ul style="list-style-type: none"> Intellectual Disability Handbook, A1 -B1 Physical Disability Handbook, Level 1-4 Mental Disability Handbook, Level 1 or 2 War Injury and Sickness Handbook, Atomic Bomb Survivor's Health Handbook 	People who fall under the following disability categories of the Physical Disability Handbook <ul style="list-style-type: none"> Visual impairment, 1st or 2nd class Lack of freedom of movement, Level 1 (upper limb, lower limb, trunk, motor upper limb/movement)
Venue	Check the notice or the city website.	
HP	About the Issuance of Outing Support Assistance Vouchers Program 	About Outing Support Assistance Vouchers for the Visually Impaired 

City Website ▶

Health & Welfare for the Disabled Division (*Shōgai Hoken Fukushi-ka*) ☎457-2872

Start or Discontinuation of Water and Sewage Services Notifications are Also Accepted on Saturdays, Sundays, and Holidays During the Moving Season

< 上下水道の使用開始・中止の届出引越しシーズンは土・日曜日、祝日も受け付けます >

Application: One week to two days prior to relocation.

※ Please contact the Water Services Reception Center

Application Method	Reception Hours
TEL	☎0120-09-1132 (Toll-Free) ☎476-8100 ◆ Weekdays 8:00 - 19:00 ◆ Saturdays, Sundays, and holidays during the moving season (March 10 to April 10) 8:30 - 17:00
FAX	476-8101 (available 24 hours a day)

※ Pay fees conveniently by direct debit. For inquiries, please contact General Information (☎474-2511)

City Website ▶



Customer Service Division (*Okyakusama Sābisu-ka*) ☎474-7813

Declaration of Light Vehicle (Kei Car) Tax (By Model)

< 軽自動車税(種別割)に関する申告 >

The Light Vehicle (Kei Car) Tax (by model) is levied on owners of light vehicles (kei cars) or motorcycles as of April 1 annually. Please note that there is no prorated or refund system for those who register or retire light vehicles mid-year. Ensure to complete the declaration process by March 31 (Tue) 2026.

Applicable to: People who have disposed of their vehicle, people who have given or received a vehicle, people who have moved in to or out of the city with their vehicle, people who need to amend the contents of their declaration

Model	Declare to
①Motorized Bicycle (Engine displacement: 125 cc or less) ②Specified small motorized bicycle (displacement 0.6 kw or less) ③Small Special Vehicles (agricultural vehicles, fork-lifts, etc.)	Municipal Tax Division (Genmoku Branch) • Tax General Affairs Division (City Hall Main Building, 3F) • each ward office (except Chuo Ward) • persons handling the Light Motor Vehicle Tax at Administrative Centers or Inasa, Mikkabi, Haruno, Sakuma, Misakubo, and Tatsuyama Branch Offices ※The procedure for scrapping a vehicle if it has license plates can also be done at Citizen Service Centers, Community Collaboration Centers, etc. (excluding some centers)
④Light Motor Vehicles (three-wheeled, four-wheeled, towing vehicles)	Light Motor Vehicle Inspection Organization Hamamatsu Branch (Kihei-cho, Chūō-ku) ☎050-3816-1777
⑤Light Motorcycles (Engine displacement: 126 cc - 250 cc) ⑥Two-wheeled Small Vehicles (Engine displacement: Over 250 cc)	Hamamatsu Automobile Inspection Registration Office (Ryutsu Motomachi, Chūō-ku) ☎050-5540-2052

Light Vehicle (Kei Car) Tax Exemption (By Model)

Reduction or exemption of fees may apply to people with disabilities or for wheelchair-accessible vehicles. Conditions may vary depending on the nature and/or grade of the disability.

City Website ▶

Municipal Tax Division (Shiminzei-ka) ☎457-2077



Hamamatsu Flower Park

< フラワーパーク >

Details	Date
①The Hula Festival Sakura Event 2026	March 29 (Sun) 11:00 – 13:30
②Flower Walk	April 11 (Sat) 10:00 – 12:00
③Primrose Exhibition	April 11 (Sat) - April 15 (Wed) 9:00 – 17:00
④Enjoy the Double-Flowered Cherry Blossoms	April 19 (Sun) 10:00 – 11:30
⑤Sakura Night Illumination	Illuminated for about 2 weeks starting in late March, depending on the blooming status

●Lake Hamana Flower Festival 2026

Period: March 20 (Fri) - June 7 (Sun)

Website ▶

(Kanzanji-chō, Chuo-ku) ☎487-0511



Rabies Vaccine

< 狂犬病予防注射 >

The law mandates that all pet dogs must be registered and vaccinated from rabies. Dogs only need to be registered one time, but must receive a rabies shot annually, such as at a veterinary hospital. Municipal mass vaccinations are only offered by the Tenryu Ward.

Website ▶

Animal Protection & Education Center (Dōbutsu Aigo Kyoiku Sentā) ☎487-1616



Hamamatsu Information Bulletin

Edited by: HAMAON, Inc.
 Published by: Public Opinion and Relations Division
 (Kōchō Kōhō-ka) ☎ 053-457-2021

Date of publication: March 2026
 (Published once a month)
 Printing: 1,700 copies