



# HAMAMATSU



Information Bulletin  
HAMAMATSU  
June 2023 Cover

HAMAMATSU CITY

The Information Bulletin Hamamatsu is available on our website.  
\*The QR Code is a registered trademark of DENSOWAVE Inc.

Hamamatsu population : 790,402  
Foreign resident population : 27,498  
(Population figures as of June 2023)

\*This bulletin contains selected information from the Japanese edition published by City Hall. \*The telephone numbers listed in this bulletin will all be answered in Japanese only.

The events etc. posted on this information bulletin are accurate as of May 16.

Information Bulletin Hamamatsu Plus  
The website for Information Bulletin Hamamatsu  
Machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU  
At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



## ◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

### Responding to the COVID-19 Pandemic

< 新型コロナウイルス感染症(COVID-19)に関するお知らせ >

#### I have symptoms such as a fever or cough. What should I do?

- (1) Call your family physician (the doctor you normally visit).
- (2) If you do not have a family physician, then call the COVID-19 Call Center. When you call, you will hear an automated message. After the message, press "1". You can get a consultation. No payment is necessary.

#### Hamamatsu City COVID-19 Call Center (Consultation Hotline)

# TEL 0120-368-567 (Free)

\*Press the number you need after the message.



Number	Enquiry Menu	Reception Hours
1	<b>Symptom Examination Center</b> Consultations for people who have a fever, cough, etc., and are concerned about infection.	Available 24 hours Open Every Day
2	<b>Patient's physical condition</b> What to do if the condition of a person recovering at home declines.	

※For inquiries/consultations regarding things outside of poor physical health, e.g. issuance of a medical care certificate, please contact the Public Hygiene & Sanitation Division (TEL: 453-6118).

### Vaccinations for COVID-19

< 新型コロナワクチン接種について >

Vaccinations for spring 2023 have started. Scan the QR code to check your eligibility. Vaccination vouchers were sent out in late April to those aged 65 or older and those with underlying medical conditions who have previously applied for vaccinations. Those who work at medical institutions, nursing homes, etc. and those with underlying medical conditions who have not received a vaccination voucher need to apply.

#### Apply for a vaccination voucher

Apply via the COVID-19 Vaccine Information Hotline <b>TEL 0120-319-567</b> Operating Hours: 9:00 - 17:00 ※Make sure the number is correct before calling	To apply via the Internet
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12 or older

5-11 years old

6 months to 4 years

Those aged 5 and older who have not yet had their initial vaccinations (1st and 2nd doses):  
➡To receive an Omicron strain-compatible bivalent vaccine, you must first receive the initial vaccinations (1st and 2nd doses of conventional vaccines)



### Payment Deadline for Municipal and Prefectural Taxes

< 市民税・県民税 >

**Deadline for 1st Quarter Tax Payment:** June 30 (Fri), 2023

Pay your taxes conveniently via bank transfer!

City Website ▶ **市税 納期限 (Shizei Nōki-gen)**

Search



**Enquiries:** About payment... Tax General Affairs Division (Zeimu Sōmu-ka) ☎457-2261  
Tax details ... Municipal Tax Division (Shiminzei-ka) ☎457-2145

**If your ward's name changes due to ward reorganization (January 1, 2024) you do not need to change the address on your MyNumber card and in most cases it can be used as it is**

＜ 区再編(2024年1月1日)で区名が変わっても  
マイナンバーカードは住所変更手続き不要で、ほとんどの場合そのまま利用できます ＞

● Main procedures for which a change of address is unnecessary

	Procedure	Procedure Location	Enquiries
Procedures using a digital certificate	For issuance at convenience stores (Copies of residence certificates, certificates of seal registration, certificates of family register, municipal and prefectural residence tax and income and taxation certificates)	Multi-function printer at convenience stores (Convenience store issuance service unavailable between Jan. 1 to 3, 2024)	Resident Services Division ( <i>Shimin Seikatsu-ka</i> ) Family Registry & Resident Registry (☎457-2121)
	For health insurance certificates	Medical facilities	For national health insurance and medical care health insurance for the elderly (aged 75 and over): National Health Insurance & Pension Division ( <i>Kokuho Nenkin-ka</i> ) (☎457-2637) Other health insurance: The health insurance association you are enrolled in
	For final tax returns, etc.	E-Tax	Hamamatsu West Tax Office ( <i>Hamamatsu Nishi Zeimusho</i> ) (☎555-7111) Hamamatsu East Tax Office ( <i>Hamamatsu Higashi Zeimusho</i> ) (☎458-1111) Please press 2 during the automated instructions
When presented as personal identification	For personal identification (ID)	Submitted at a City office	At City Hall counters

Note: If you wish to change the name of your ward, you can complete these procedures after January 4, 2024.

● For enquiries regarding change of address

Naka-ku Municipal Services Division	☎457-2128	Higashi-ku Municipal Services Division	☎424-0153
Nishi-ku Municipal Services Division	☎597-1115	Minami-ku Municipal Services Division	☎425-1348
Kita-ku Municipal Services Division	☎523-1116	Hamakita-ku Municipal Services Division	☎585-1111
Tenryū-ku Municipal Services Division	☎922-0019	—	—



● For general enquiries, please contact the Ward Re-organization Promotion Office (☎457-2123)

**Special Household Support Benefit for Low Income Child Rearing Households (¥50,000 per child)**

＜ 子育て世帯生活支援特別給付金 児童1人あたり5万円 ＞

A benefit has been made available since May 31 to support single-parent households and low-income households that are rearing children. Those who fall under the following categories are required to apply.

	Single-parent households	Low income households
<b>Eligibility</b>	<ul style="list-style-type: none"> <li>People who receive a public pension, but have not received the Child Rearing Allowance for March 2023.</li> <li>Those whose income is at the same level as those receiving child support allowance due to sudden changes in household finances, affected by price hikes for food and other items.</li> </ul>	Households that have a child under the age of 18 (under 20, in the case of a disabled child) as of March 31, 2023, whose income decreased after January 1, 2023 due to the effects of rising food and other prices, and whose income will be roughly the same as that of those exempt from paying residents tax.
<b>Conditions</b>	This benefit can only be received once.	This benefit cannot be received in addition to single-parent benefit.
<b>Applications</b>	Please check application methods on the Hamamatsu City website. Applications should be submitted in person, or via the postal service to the Child Rearing Support Division.	
<b>Deadline</b>	Applications must arrive by Feb 29, 2024 (Thu)	
<b>Website</b>	City Website ▶ <a href="#">ひとり親 給付金</a> ( <i>Hitori Oya Kyūfukin</i> ) <input type="text"/> <input type="button" value="Search"/>	City Website ▶ <a href="#">ひとり親以外 給付金</a> ( <i>Hitori Oya Igai Kyūfukin</i> ) <input type="text"/> <input type="button" value="Search"/>

## FY2024 Scholarship Applications

< 令和6年度奨学金の申請 >

School expenses will be loaned interest-free to students who are unable to access education due to economic difficulties. Applications will be accepted from the summer of the year prior to enrolment.

Please check the application guidelines on the city website, etc. before preparing your applications.

**Eligibility:** (1) Those residing in the city and will enroll or are currently enrolled in a university or vocational school for the 2024 fiscal year (monthly loan amount: 45,000 yen).

(2) Those who are children of residents in the city and will enroll or are currently enrolled a high-school for the 2024 academic year and also commute to school from a location away from their parent's home (monthly loan limit: 30,000 yen).

**Application Period:** July 3 (Mon) – Sep 29 (Fri)

※Application guidelines are available at the Education General Affairs Division, ward offices, Community Collaboration Centers, libraries in the city, and in high-schools and universities in western Shizuoka prefecture.

City Website ▶

Educational Support Division (Kyōiku Shien-ka) ☎457-2406



## Intercultural Center Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	July 8 (Sat)	13:00 - 16:00
Consultations with a Lawyer	July 15 (Sat) and 27 (Thu)	
Consultations with a Labor and Social Insurance Consultant	July 20 (Thu)	
Consultations about Residence Status	Aug 3 (Thu)	

**Venue:** CREATE Hamamatsu (Hayauma-cho, Naka-ku)

**Application:** In person or by telephone (on a first come, first served basis)

Website ▶

Intercultural Center (Tabunka Kyōsei Sentā) ☎458-2170



## Outdoor Pool Open!

< 屋外プールオープン! >

**Period:** June 24 (Sat) - Sep 3 (Sun) 9:30-17:00

※Closed temporarily on June 22 (Thu) and June 23 (Fri) for facility maintenance

Including: pools with swimming machines, a children's pool with slides, and a pool for younger children, which can be enjoyed by both children and adults!★

The 80-meter-long waterslide is a powerful sight to behold! Create fun summer memories at the Hokubu Swimming Center!

Open Weekdays and Saturdays: 10:00 to 21:00 (Sundays and public holidays: closed at 20:30)

(Outdoor pools are open everyday from 9:30)

Website ▶

Hokubu Swimming Center (Hokubu Suieijjō) ☎438-0220



## “What to do Ieyasu, Hamamatsu” Taiga Drama Museum Open Until January 14, 2024 (Sun)

< どうする家康 浜松 大河ドラマ館 グランドオープン 2024年1月14日(日)まで >

**Opening Hours:** 10:00 to 18:00 (last entry: 17:30), every day

**Admission fee:** Adults: 800 yen, children: 400 yen

**Annual pass:** 3,000 yen (including tax). Note: applications accepted until November 10 (Fri)

**Access:**

•By foot: 20 minutes from Hamamatsu Station

•By Enshu Railway Bus: Depart from platform 1 or 15 at the bus terminal → Alight at Shiyakusho Minami, 5 minute walk

•There is no dedicated parking lot. If you come to the museum by car, please use an affiliated parking lot. Parking coupons are available.

Website ▶

“What to do Ieyasu” Hamamatsu Taiga Drama Museum Management Office ☎050-3154-0830 (10:00-17:30)



**Special Art Exhibition: Nizo Yamamoto - Master of Animation – “Laputa: Castle in the Sky”, “Grave of the Fireflies”, “Princess Mononoke”, “The Girl Who Leapt Through Time”**

< 特別展「アニメーション美術の創造者新・山本二三展～天空の城ラピュタ、火垂るの墓、もののけ姫、時をかける少女～」 >

**Date:** July 8 (Sat) - Sep 10 (Sun) 9:30-17:00

City Website ▶

Art Museum (Bijutsukan) ☎454-6801



**Hamamatsu Fruit Park Tokinosumika**

< フルーツパーク時之栖 >

●Fruit Picking

**Date:** [Peach]: From early June to mid-July  
 [Japanese plums]: From mid-June to early July  
 [Greenhouse grapes]: From mid to late June  
 [Greenhouse pears]: From late June

●Sky Lantern Event

**Date:** July 1 (Sat) 18:30 ~

Website ▶

(Miyakoda-chō, Kita-ku) ☎428-5211



**Science Museum at Night, Special Planetarium: “Tonight’s Starry Sky + The Day of the Ox is Coming! The Illusive Eel Constellation”**

< 夜の科学館特別プラネタリウム「当日の星空+もうすぐ土用の丑! 幻のうなぎ座」 >

**Date:** July 14 (Fri) 18:50 - 19:45

Website ▶

Science Museum (Kagakukan) ☎454-0178



**Water Fountains to be Installed in Ward Offices**

< 区役所に給水スポットを設置します >

Water servers for refilling eco-bottles and cups will be installed in ward offices (Naka, Higashi, Nishi, Minami, Kita, Hamakita, and Tenryū). Let’s start using reusable bottles/cups, reduce plastic waste, and leave our coastlines clean!

City Website ▶

Environmental Policy Division (Kankyō Seisaku-ka) ☎453-6149



**Hamamatsu Founding Day - July 1!  
 Entry Fees for the Following Will be Free or Discounted**

< 7月1日は市制記念日 次の施設は無料で利用できます >

Facility	TEL
Museum of Musical Instruments (Gakki Hakubutsukan)	☎451-1128
Kamo no Mabuchi Memorial Hall (Kamo no Mabuchi Kinenkan)	☎456-8050
Keisuke Kinoshita Memorial Museum (Kinoshita Keisuke Kinenkan)	☎457-3450
Nakamura Residence (Nakamura-ke Jūtaku)	☎597-1117
Hamamatsu Festival Pavilion (Hamamatsu Matsuri Kaikan)	☎441-6211
Kiga Checkpoint (Kiga Sekisho)	☎523-2855
Hamamatsu Castle (Hamamatsu-jō)	☎453-3872
Hamamatsu History Museum (Hakubutsukan)	☎456-2208

City Website ▶

Planning Division (Kikaku-ka) ☎457-2241



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