



# HAMAMATSU



Information Bulletin  
HAMAMATSU  
May 2023 Cover

HAMAMATSU CITY

The Information Bulletin Hamamatsu is available on our website.  
\*The QR Code is a registered trademark of DENSOWAVE Inc.

Hamamatsu population : 790,643  
Foreign resident population : 27,298  
(Population figures as of May 2023)

\*This bulletin contains selected information from the Japanese edition published by City Hall. \*The telephone numbers listed in this bulletin will all be answered in Japanese only.

The events etc. posted on this information bulletin are accurate as of April 10.

Information Bulletin Hamamatsu Plus  
The website for Information Bulletin Hamamatsu  
Machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU  
At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



## ◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

### Procedures for Changing Address Due to Ward Re-organization

< 行政区の再編に伴う、住所変更手続き >

You do not need to change your address for services handled by the City Office, such as residence cards and Certificates of Residence. Please continue to use them as they are.  
Information about the MyNumber Card will be announced in future editions of Information Bulletin Hamamatsu, on the city website, etc.  
Most of the services handled outside the City Office, such as driver's licenses, will not require a change of address, but some may.

City Website ▶

Ward Re-organization Promotion Office ☎457-2123



### Responding to the COVID-19 Pandemic

< 新型コロナウイルス感染症 (COVID-19) に関するお知らせ >

#### I have symptoms such as a fever or cough. What should I do?

- (1) Call your family physician (the doctor you normally visit).
- (2) If you do not have a family physician, then call the COVID-19 Call Center. When you call, you will hear an automated message. After the message, press "1". You can get a consultation. No payment is necessary.

#### Hamamatsu City COVID-19 Call Center (Consultation Hotline)

**TEL 0120-368-567** (Free)

\*Press the number you need after the message.



Number	Enquiry Menu	Reception Hours
1	<b>Symptom Examination Center</b> Consultations for people who have a fever, cough, etc., and are concerned about infection.	Available 24 hours Open Every Day
2	<b>Patient's physical condition</b> What to do if the condition of a person recovering at home declines.	

For inquiries/consultations regarding things outside of poor physical health, e.g. issuance of a medical care certificate, please contact the Public Hygiene & Sanitation Division (TEL: 453-6118).  
Vaccination vouchers have been sent out in late April to those aged 65 or older and those with underlying medical conditions who have previously applied for vaccinations. Those who work at medical institutions, nursing homes, etc. and those with underlying medical conditions who have not received a vaccination card need to apply.

#### **[To apply for a vaccination ticket]**

COVID-19 Vaccine Information Hotline (FREE)

**TEL 0120-319-567** Open Every Day, 9:00 - 17:00

\*Make sure the number is correct before calling

To apply via the Internet



### Light Motor Vehicle Tax (By Type)

< 軽自動車税(種別割) >

**Tax Deadline:** May 31 (Wed), 2023

You can also pay taxes on your smartphone.

City Website ▶

#### Enquiries:

**About payment** .....Tax General Affairs Division (Zeimu Sōmu-ka) ☎457-2261

**Tax details** .....Municipal Tax Division (Shiminzei-ka) ☎457-2077



## Issuing Municipal/Prefectural Tax Certificates for FY2023

< 令和5年度 市・県民税の証明書交付開始 >

**When:** June 9 (Fri) -

**What:** Income Certificate, Tax Certificate

**What to Bring:** A form of identification, such as a MyNumber card or driver's license (if you are representing someone else, you will also need a Power of Attorney form)

**Cost:** ¥350 per copy

City Website ▶

Municipal Tax Division (*Shiminzei-ka*) ☎457-2144



## Try Out Hamamatsu Job-Hunting Service “Job Hama!” for Free!

< 浜松就職・転職ナビ「JOBはま!」をご利用ください(利用無料) >

Hamamatsu City strives to support job-hunters by operating a website that assists both fresh graduates and those looking to change career. The website also provides information on job-hunting events hosted by the city. Register now to start your job hunt!

Website ▶

Industrial Promotion Division (*Sangyō Shinkō-ka*) ☎457-2115



## Smart House and EV Subsidies

< スマートハウス・EV補助金の交付 >

Items Eligible for Smart House Subsidies	Subsidy Amount
①Household Power Storage Battery	¥100,000
②V2H Compatible Charging Equipment	¥100,000
③Household Fuel Cell Co-generation System (ENE-FARM)	¥60,000
④Solar Heat Utilisation System	¥20,000
⑤Residential Solar Power Generation System (only if installed at the same time as ① or ③)	¥20,000
Zero Energy House (ZEH) Subsidy	
<b>Single-family ZEH houses (only for newly built homes)</b>	¥300,000
Electric Vehicles (EV)	
<b>Electric vehicles (only for new cars)</b>	One thousand yen (¥1,000) per 1KWh (max. of ¥60,000)

**Eligibility:** Individuals living in Hamamatsu

City Website ▶

Carbon Neutral Promotion Project Headquarters (*Suishin Jigyo Honbu*) ☎457-2502



## Warning: Photochemical Oxidants and PM2.5

< 光化学オキシダントおよびPM2.5にご注意ください >

Hamamatsu City will issue “photochemical oxidant warnings” or announce “PM2.5 warning information” if there is a rise in the concentration of photochemical oxidants or PM2.5 in the air which pose a potential health risk. If a warning is issued, the following precautions should be taken to protect your health.

Please note the following points to protect your health when Hamamatsu City issues warnings or announces information	
Photochemical Oxidants Warning	PM2.5 Warning Information
Refrain from long periods of intense exercise outdoors	
If you feel any irritation in your eyes or pain in your throat, wash your eyes or gargle as necessary	People with respiratory and circulatory diseases, as well as children, the elderly, etc. should take further precautions
Refrain from driving to reduce vehicle emissions	Take measures, e.g. indoor ventilation, and refrain from opening windows where possible.
Warnings and information will be issued via: Hamamatsu City Disaster Prevention radio, Hamamatsu-shi Bōsai Hot Mail (浜松市防災ホットメール), and the Hamamatsu City website.	

City Website ▶

Environmental Protection Division (*Kankyō Hozen-ka*) ☎453-6170



## New Methods of Paying National Health Insurance Premiums

< 国民健康保険料の納付に新しい方法が加わります >

The following payment methods were added to the smart phone payment system on May 1 (Mon.).

**Methods:** Rakuten pay (e-money), Rakuten Bank convenience store payment service (use the app with a payment slip to make payments)

City Website ▶

National Health Insurance & Pension Division (*Kokuho Nenkin-ka*) ☎457-2873



## 2023 Parent and Child Fureai Child-raising Festival

< 2023親子ふれあい子育てフェスティバル >

**Date:** June 10 (Sat) 10:00 – 14:00

**Venue:** Act City Hamamatsu Expo Event Hall (Naka Ward, Chuo, 3 Chome)

**Enquiries:** Hamamatsu City Kindergarten Association (Shiritsuyōchien kyōkai) (☎456-3777)

Website ▶

Pre-school Education and Childcare Division (*Yōji Kyōiku·Hoiku-ka*) ☎457-2118



## Get Vaccinated: Measles and Rubella Combination (Free)

< 予防接種(無料)を受けましょう 麻しん・風しん混合 >

**Eligible for Free Vaccinations:** [First dose]: 1 year olds (until the day before their 2nd birthday)

Failing to get the first dose, you can get free vaccinations until *nenchu* (middle group) at kindergarten/nursery school.

[Second dose]: Children born between April 2, 2017 ~ April 1 2018 (*nencho* (older group) at kindergarten/nursery school)

**Application:** Make a reservation at the appropriate medical facility

At the Health Promotion Division in your local ward office			
Naka-ku	☎457-2891	Kita-ku	☎523-3121
Higashi-ku	☎424-0125	Hamakita-ku	☎585-1171
Nishi-ku	☎597-1120	Tenryū-ku	☎922-0075
Minami-ku	☎425-1590	-	-

First dose



Second dose



Website ▶

Public Health Promotion Division (*Kenkō Zōshin-ka*) ☎453-6119

## Health Check-up for Infants Aged Between 18 Months and 3 Years

< 1歳6か月児健康診査・3歳児健康診査 >

We are holding physical measurements, medical check-ups, dental check-ups, childcare consultations, etc.

※Notifications will be sent to parents by post. If you moved to Hamamatsu or changed address within Hamamatsu, you will not receive a notification. Please ask at your local ward office (Naka-ku: Chūō Health and Welfare Center; Kita-ku: Inasa Health Center)

Enquiries			
Chūō Health and Welfare Center	☎413-5577	Inasa Health Center	☎542-0857
Higashi-ku Health Promotion Division	☎424-0122	Hamakita-ku Health Promotion Division	☎585-1120
Nishi-ku Health Promotion Division	☎597-1174	Tenryū-ku Health Promotion Division	☎922-0075
Minami-ku Health Promotion Division	☎425-1590	-	-



Infants  
(18 months)



Three-year olds

Website ▶

Website ▶

Public Health Promotion Division (*Kenkō Zōshin-ka*) ☎453-6117

## Intercultural Center (*Tabunka Kyōsei Sentā*)

< 多文化共生センター >

● **Mental Health Consultations for Foreign Residents (Free)**

**Date:** May 27 (Sat) 14:00 – 16:00

● **Intercultural Center Consultations for Foreign Residents (Free)**

Details	Date	Time
Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	June 3 (Sat)	13:00 - 16:00
Consultations with a Lawyer	June 10 (Sat) and 29 (Thu)	
Consultations with a Labor and Social Insurance Consultant	June 22 (Thu)	
Consultations about Residence Status	July 6 (Thu)	

<For all dates> **Venue:** CREATE Hamamatsu (*Hayauma-cho, Naka-ku*)

**Application:** In person or by telephone (on a first come, first served basis)

Website ▶

(*Hayauma-cho, Naka-ku*) ☎458-2170



## Foreign Resident Study Support Center (*Gaikokujin Gakushū Shien Sentā*)

< 外国人学習支援センター(U-ToC) >

● **Japanese Language Classes (Hiragana & Katakana & Kanji Class) (12 times total · Hamakita-ku)**

**Date:** Every Saturday from May 27 - August 12 from 13:00 - 16:00

**Venue:** Hamana Community Collaboration Center (Hamakita-ku, Komatsu)

**Application:** [At the desk] (on a first come, first served basis)

※ There is a level test at the start of each course. Please contact us first.

Website ▶

(*Nishi-ku Yuto-cho Ubumi*) ☎592-1117



## Hamamatsu Flower Park

< フラワーパーク >

Details	Date
Rhododendron Exhibition	May 26 (Fri) - Aug 28 (Sun) 9:00 – 17:00
Flower Walk	June 10 (Sat) 10:00 – 12:00
Hand-held Fireworks	June 10 (Sat) 19:30 – 20:00

Website ▶

(*Kanzanji-chō, Nishi-ku*) ☎487-0511



## Act City (Hamamatsu Cultural Foundation)

< アクトシティ(文化振興財団) >

● **Promenade Concert (cancelled in the case of rain)**

Date	Performances	Venue
May 21 (Sun) 14:00 – 16:00	Aratama Junior High School, Hamana Junior High School, Seirei Christopher Junior High School and High School	The space in front of Nayutahama Kita Station
May 27 (Sat) 15:00 – 17:00	Tobu Junior High School, Hamamatsu Industrial High School, Hamamatsu Public High School, Hamamatsu Wind Orchestra	JR Hamamatsu Station North Exit Kitara Plaza
June 3 (Sat) 16:00 – 18:00	Shijimizuka Junior High School & Chubu Gakuen, Amagata Brass Band, Hamamatsu Chaleur Wind Symphony	
June 10 (Sat) 16:00 – 18:00	Sekishi Junior High School, Pops Wind Orchestra, Hamamatsu Symphonic Wind Orchestra	
June 17 (Sat) 16:00 – 18:00	Nakagori Junior High School & Kasai Junior High School, Hamana High School, Sakuma Wind Music Club	

Website ▶

(*Itaya-machi, Naka-ku*) ☎451-1151



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