



HAMAMATSU

HAMAMATSU CITY

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Information Bulletin
HAMAMATSU
February 2026 Cover

Hamamatsu population: 778,346
Foreign resident population: 31,181
(Population figures as of 1 2026)

*This bulletin contains selected information from the Japanese edition published by City Hall. *The telephone numbers listed in this bulletin will all be answered in Japanese only.

Information Bulletin Hamamatsu Plus

The website for Information Bulletin Hamamatsu has machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU

At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

Child Rearing Support Allowance to Cope with Rising Prices

< 物価高対応子育て応援手当 >

To support families affected by rising prices that are also raising children, we will provide 20,000 yen for each child who is up to high school age.

Recipients of the September 2025 children's allowance from Hamamatsu City:

Application not required → payment completed on Wednesday, January 28

Individuals who applied for certification of the children's allowance in Hamamatsu City for children born on or after September 1, 2025:

No application required → payments will be made sequentially after notification from the city (based on the information from the children's allowance certification request)

Public servants (those receiving the children's allowance from their employing agency):

An application is required. Please check the homepage for detailed instruction.

City Website ▶ Search

Child Rearing Support Division (Kosodate Shien-ka) ☎457-2792



Deadline to Apply for First Property Tax and City Planning Tax Direct Debit for the Fiscal Year 2026

< 令和8年度固定資産税・都市計画税 第1期の口座振替申込期限 >

Deadline: Financial institution service counter: March 19 (Thu) Web: April 15 (Wed)

City Website ▶ Search

Tax General Affairs Division (Zeimu Soumu-ka) ☎457-2261



The Deadline for Receiving the Hamamatsu City National Health Insurance Specific Health Checkup and Advanced Elderly Health Checkup for Fiscal Year 2025 is March 15

< 令和7年度の浜松市国保特定健康診査・後期高齢者健康診査の受診期限は3月15日です >

Eligibility: Individuals aged 40 or older enrolled in Hamamatsu City National Health Insurance, and individuals enrolled in the Shizuoka Prefecture Advanced Elderly Medical Insurance

City Website ▶ Search

City Website ▶ Search

National Health Insurance & Pension Division (Kokuho Nenkin-ka) ☎457-2638



Starting April 1st, Small Household Appliances with Built-In, Rechargeable Batteries Put out for Garbage Will be Collected as Special Items

< 4月1日から充電式電池一体型の小型家電製品が特定品目での収集に変わります >

Examples of special items



Digital cameras Electric razors Handheld game consoles Electric toothbrushes Handheld fans

※ Small household appliances with built-in, rechargeable batteries are items that have batteries, such as lithium-ion batteries, that can be charged and used over and over again, and **cannot have their batteries removed**.

Disposal method

- Items with a side length less than 60 cm, that do not qualify as rubbish that requires contact, can be placed in the **special items (special)** container
- Please place them in the container for items other than fluorescent tubes (**the same container as for batteries**)
- For products with removable batteries, please separate the batteries into **special items** and the body of the product into non-burnable rubbish
- Items with a side length of 60 cm or more are considered rubbish that requires contact

City Website ▶



▼ To see whether an item qualifies as rubbish that requires contact, check here

City Website ▶



You can also place them in the collection box for "Used Small Appliances"

For recyclable small appliances, items measuring **less than 15cm × less than 30cm × less than 60cm** can be placed in the **small appliance collection boxes** located at each ward office, administrative center, branch office, community center, and community service center.

City Website ▶



General Waste Disposal Measures Division (Ippan Haikibutsu Taisaku-ka) ☎ 453-0011

Three key points to prevent lithium-ion battery fires



① Purchase correctly

- Purchase lithium-ion battery devices from manufacturers or retailers with reliable contact information
- Confirm that the devices are not subject to recall before purchasing, and continue to check for the latest information after purchase
- Understand the risks associated with devices that use low-cost, non-genuine batteries

② Use correctly

- Do not expose devices to heat, such as leaving them in high temperatures
- Do not subject devices to strong impacts

③ Handle correctly

- While charging or using the devices, check their condition periodically, and if you notice any abnormalities, stop charging or using them immediately
- In the unlikely event of a device's battery igniting, extinguish the fire with large amounts of water and submerge the device as much as possible and call 119

Fire Prevention Division (Yobō-ka) ☎ 475-7541

Disaster Prevention Map Updated

< 防災マップを更新しました >

We have added storm surge and inland water hazard information to the disaster prevention map. To prepare for emergencies, start by understanding your "disaster risks". Please check these maps to protect yourself and your loved ones.

City Website ▶

Crisis Management Division (Kiki Kanri-ka) ☎457-2537



Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
① Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	March 7 (Sat)	13:00 - 16:00
② Consultations with a Labor and Social Insurance Consultant	March 12 (Thu)	
③ Consultations with a Lawyer	March 14 (Sat), 19 (Thu)	
④ Consultations about Residence Status	April 2 (Tue)	

Venue: CREATE Hamamatsu (*Hayauma-cho, Chuo-ku*)

Application: In person or by telephone (on a first come, first served basis)

Website ▶

Intercultural Center (*Tabunka Kyōsei Sentā*) ☎458-2170



Children's Allowance

< 児童手当 >

The February payment (for December 2026 to January 2026) was deposited into your designated account on February 13 (Fri).

Inquiries: Contact details are in the table below

Website ▶



Inquiries			
Chuo Child and Family Support Center	☎457-2035	Hamana Child and Family Support Center	☎585-1121
Higashi Child and Family Support Center	☎424-0175	Kita Child and Family Support Center	☎523-2893
Nishi Child and Family Support Center	☎597-1157	Tenryu Child and Family Support Center	☎922-0023
Minami Child and Family Support Center	☎425-1463	—	—

Child Rearing Support Division (*Kosodate Shien-ka*) ☎457-2792

2026 Municipal Kindergarten, Elementary School, Junior High School, and Municipal High School Entrance Ceremonies

< 令和8年度市立幼稚園、小・中学校、市立高等学校の入学(園)式について >

School Entrance Ceremonies			
Kindergartens	April 10 (Fri) AM	Elementary Schools	April 9 (Thu) AM
Junior-High Schools	April 9 (Thu) PM	Municipal Senior High School	April 8 (Wed) AM

※For inquiries, contact the Childcare Facility Administration Division for kindergartens, or the Education Center for elementary, junior-high, and high schools.

City Website ▶

Childcare Facility Administration Division (*Yōho Unei-ka*) ☎457-2117

Education Center (*Kyōiku Sentā*) ☎439-3140



Fiscal Year 2025 Tsunami Evacuation Drill: Emergency Alert Message Transmission and Siren Operation

< 令和7年度 津波避難訓練 緊急速報メール配信・サイレン吹鳴 >

Date of the drill: March 8 (Sun)

Notification	Time	Details
Radio broadcast	8:50~	Notice of the drill
Siren	9:00~	(Earthquake) Sirens will sound for 60 seconds
Siren (Some coastal areas)	9:05~	(Large tsunami alert) Sirens will sound for 3 seconds with 2 seconds of silence, repeated 6 times
Emergency alert message	9:05~	Simultaneous delivery to all mobile phones and other devices in the Chuo-ku and Hamana-ku areas Note: Your phone may sound even in silent mode

City Website ▶

Crisis Management Division (*Kiki Kanri-ka*) ☎ 457-2537



Child Rearing Support Centers

< 子育て支援ひろばへ行こう >

Child Rearing Support Centers are places where expectant mothers and guardians raising children can gather and interact casually. There are 25 locations throughout the city, each operating 5 to 6 days a week. Child Rearing Support Centers have on-site staff with knowledge of and experience in child rearing. You can freely visit during each center's operating hours, so feel free to drop by anytime.

●Eligibility

Pregnant women, guardians raising children, and children (generally infants and toddlers under 3 years old)
 ※Only Sawasawa Hiroba (*Chuo Ward, Hirosawa 3-chome*) is primarily for children up to about 12 years old. Elementary school students and older may use the facility without adult supervision.

●What can be done at Child Rearing Support Centers?

Interaction: Guardians can interact with each other, and children can interact with each other and build friendships.

Consultation: You can consult with staff about any difficulties or questions you have regarding child rearing.

Workshops and events: You can participate in lectures on baby food and toddler meals, as well as social gatherings for children of similar ages and their guardians.

Additional support:

Child Rearing Support Centers provide more detailed support tailored to local circumstances and user needs. The specific activities and schedule vary by Child Rearing Support Center.

Examples)

- Lectures for expectant mothers and families (25 locations)... Midwives discuss childbirth and postpartum child rearing
- Support for foreign residents (10 locations)... Interpreters assistance for consultations and interactions with other users
- Temporary care (4 locations)... Familiar staff members look after children



Please check the homepage for a list of Child Rearing Support Centers.

Website ▶

Child Rearing Support Division (*Kosodate Shien-ka*) ☎457-2793



“Our Pledge to the Citizens” Evaluation Questionnaire Results

< 「市民への約束」評価月間アンケートの結果を報告します >

Thank you for taking part in our month-long “Our Pledge to the Citizens” evaluation questionnaire conducted in November 2025.

This year, a total of 98.8% of survey respondents answered either “Satisfied” (87.7%) or “Mostly Satisfied” (11.1%). We will continue our efforts to satisfy citizens based on these results.

Total Responses: 6,532

Respondents by Age Group:

10s: 1.7% / 20s: 4.2% / 30s: 12.9% / 40s: 15.4% / 50s: 14.6% / 60s: 18.6% / 70s: 21.7% / 80s: 7.9%
 / No Age Answer: 3.0%

Details	①Was the response good?	②Were you treated in a kind and polite manner?	③Were the explanations easy to understand?	Aggregate results for all questions
Satisfied	87.5%	86.4%	89.2%	87.7%
Somewhat Satisfied	11.1%	12.5%	9.7%	11.1%
Somewhat Dissatisfied	0.8%	0.7%	0.6%	0.7%
Dissatisfied	0.6%	0.4%	0.5%	0.5%

《Our Pledge to the Citizens》

1. Work side-by-side with our citizens.
2. Offer our citizens understandable explanations, and treat them with care and consideration.
3. Operate with speed and cost-awareness whilst thinking outside the box.

City Website ▶

Personnel Division (*Jinji-ka*) ☎457-2088



Hamamatsu Information Bulletin

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