



HAMAMATSU CITY

Information Bulletin

HAMAMATSU

December / 2025-No.258 English

12月号 英語版

The Information Bulletin Hamamatsu is available on our website.

*The QR Code is a registered trademark of DENSOWAVE Inc.

Hamamatsu population: 779,295
Foreign resident population: 31,116
(Population figures as of 11 2025)

*This bulletin contains selected information from the Japanese edition published by City Hall. *The telephone numbers listed in this bulletin will all be answered in Japanese only.



Information Bulletin
HAMAMATSU
December 2025 Cover

Information Bulletin Hamamatsu Plus

The website for Information Bulletin Hamamatsu has machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU

At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	Jan 10 (Sat)	13:00 - 16:00
Consultations with a Lawyer	Jan 17 (Sat)	
	Jan 29 (Thu)	
Consultations with a Labor and Social Insurance Consultant	Jan 22 (Thu)	
Consultations about Residence Status	Feb 5 (Tue)	

Venue: CREATE Hamamatsu (*Hayauma-cho, Chuo-ku*)

Application: In person or by telephone (on a first come, first served basis)

Website ▶ **HAMAPO** Search

Intercultural Center (*Tabunka Kyōsei Sentā*) ☎458-2170



Children's Allowance

< 児童手当 >

The December payment (for October 2025 to November 2025) was deposited into your designated account on December 12 (Fri).

Inquiries: Contact details in the table below

Website ▶ **ぴっぴ 児童手当 (Pippi Jidō Teate)** Search



Inquiries			
Chuo Child and Family Support Center	☎457-2035	Hamana Child and Family Support Center	☎585-1121
Higashi Child and Family Support Center	☎424-0175	Kita Child and Family Support Center	☎523-2893
Nishi Child and Family Support Center	☎597-1157	Tenryu Child and Family Support Center	☎922-0023
Minami Child and Family Support Center	☎425-1463	—	—

Child Rearing Support Division (*Kosodate Shien-ka*) ☎457-2792

Enrollment Notifications for Municipal Elementary and Junior High Schools

< 市立小中学校の入学通知書の送付 >

By late January, enrollment notifications (*nyūgaku tsūchisho*) for children entering municipal elementary and junior high schools in April 2026 will be mailed to their guardians' address. Please be sure to bring the notification with you on the day of the school's entrance ceremony.

※ If you do not receive your enrollment notice or if it is lost, you can apply for a reissue via the city website starting in February.

City Website ▶

Educational Support Division (*Kyōiku Shien-ka*) ☎457-2406



Hamana Ward Office (Hamakita Library, Nayuta-Hamakita) Construction Work: Parking Lot Closed

< 浜名区役所(浜北図書館、なゆた・浜北)工事による駐車場利用停止 >

Due to renovation work on the foam fire suppression system in the underground parking lot, the parking lot at Hamana Ward Office (Hamakita Library, Nayuta-Hamakita) will be completely closed.

Please visit by public transportation.

Period: Feb 20 (Fri) 20:00 to Feb 26 (Thu) 8:00

City Website ▶

Hamana Ward Development Promotion Division (*Hamana Machizukuri Suishin-ka*) ☎586-6201



Hospitals Open at Night and on Holidays (Night Emergency Clinic and On-Call Doctors)

< 夜と休みの日に空いている病院(夜間救急室と休日救急当番医があります) >

Please use this if you need to go to the hospital at night or on holidays immediately.

If you are not in a hurry, please visit the hospital you usually go to.

● Night Emergency Clinic

Please use this when you develop a fever, or some other issue, late at night and want to go to the hospital quickly.

Please be aware that no interpreters are available. Nurses and other staff will translate the conversation using a software on a tablet.

Available Hours: Daily from 20:00 - 7:00 the following morning

※ They are also open on Saturdays from 14:00 - 18:00.

However, from December 28th through January 3rd, as well as on any Saturdays that fall on holidays, the clinic will be closed from 14:00 - 18:00.

Venue: Hamamatsu Medical Association Building, first floor (311-2 Tenma-cho, Chūō-ku)

Inquiries: Night Emergency Clinic 455-0099

City Website ▶



● Emergency on-call doctor (holidays)

If you get injured on a holiday and need to go to the hospital quickly, please find the nearest hospital with an emergency on-call doctor.

Please be aware that no interpreters are available. The hospital with an emergency on-call doctor changes everyday.

You can check the Shizuoka and Chunichi newspapers, or the city website.

City Website ▶



● Please avoid these actions

- Going to these emergency hospitals for non-emergency issues
- When the parking lot is full, using the parking lot of a nearby store or similar place

Be careful of influenza and COVID-19 this winter!

Health and Medical Affairs Division (*Kenkō Iryō-ka*) ☎453-6178

Life-Saving Emergency Response System

< 命を守るための出動体制 >

There are seven fire stations and eighteen branch offices (hereinafter referred to as fire stations) within Hamamatsu City. When you call 119 from within the city, the call connects to the Fire Department Command Center at the Fire and Disaster Management Bureau (*Shimoikegawa-cho, Chuo Ward*), and the ambulance that can arrive at the scene the fastest is dispatched.



● When You Call 119, You Will Hear These Types of Questions in Japanese

“Is this a fire or a medical emergency?”

“Please give me your address.” ※

“Who is involved and what happened?”

“Please tell me your name and phone number.”

※ For landline calls, we can instantly pinpoint your location. For mobile phone calls, location data may be inaccurate, so please provide your address or nearby landmarks, such as buildings, bus stops, bridges, or utility pole numbers.

City Website ▶

119番通報 (119-Ban tsūhō)

Search



When calling 119 from a smartphone, the Fire Department Command Center may request a video call. While on the call, they will guide you through first aid procedures.

City Website ▶

映像通報119 (Eizō tsūhō 119)

Search



Head to Taipei and Get a Welcome Gift!

< 台北に行ってウェルカムギフトをもらおう >

We are running a campaign where citizens of Hamamatsu visiting Taipei, Taiwan—our sister city—can receive commemorative gifts.

Period: Until March 31, (Tue)

City Website ▶

台北市 ウェルカムギフト (Taipei city U~erukamugifuto)

Search



Tourism & City Promotion Division (*Kankō-Shiti Puromōshon-ka*) ☎457-2295

Hamamatsu Fruit Park Tokinosumika

< フルーツパーク時之栖 >

① Strawberry Picking

Date: Until May 31, (Sun) 9:30 - 15:00

② Illuminations Special Event Allowing Admission with Large Dogs

Date: Until Jan 12, (Mon) 17:00 - 21:00

Website ▶

はまつフルーツパーク (Hamamatsu fruit park)

Search



(Miyakoda-chō, Hamana-ku) ☎428-5211

Hamamatsu Science Museum (Mirai-ra)

< 科学館(みらいーら) >

① Winter Exhibition: Let's Get Fired Up! Making Things Together 2025

Date: Until Jan 12, (Mon) (1) 10:00 - 12:00 (2) 14:00 - 16:30

※Registration closes 30 minutes before each session.

※Closed from January 7 to 9

② Planetarium: Tenryu-Hamanako Railway Starlit Journey

Date: Until March 31, (Tue) 14:30 - 15:25

※Saturdays and Sundays, holidays, January 6 (Tue), and March 20 (Fri) onwards: Screenings also from 13:00 to 13:55

Website ▶ [浜松科学館 \(Hamamatsu kagakukan\)](#)

Search



(Kitaterajima-chō, Chuo-ku) ☎454-0178

Pay Residence Taxes via Bank Transfer

< 市税は口座振替にしよう! >

Safe! Reliable! Convenient!

You can apply from the Hamamatsu City website →

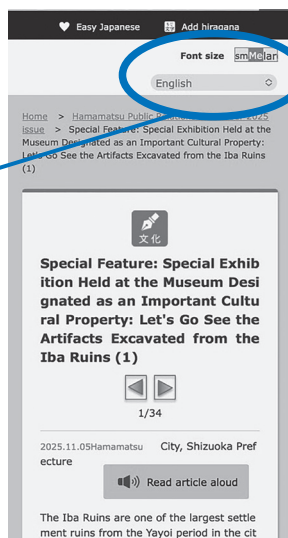
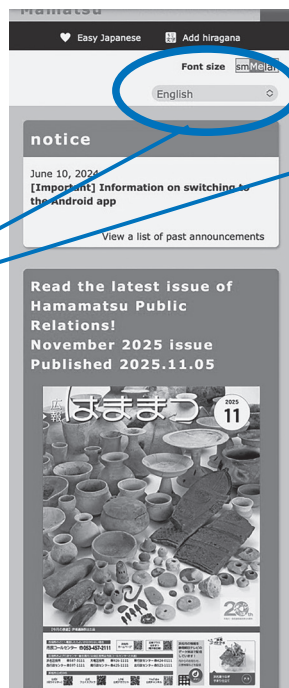


Tax General Affairs Division (Zeimu Somu-ka) ☎457-2261

Read Information Bulletin Hamamatsu in Information Bulletin Hamamatsu Plus

< 広報はままつを「広報プラスはままつ」で読もう >

On the 5th of every month, you can read all the articles featured in Information Bulletin Hamamatsu.



Past Information Bulletin Hamamatsu publications are also available for reading.



Information Bulletin Hamamatsu Plus is available here

Website ▶ [広報プラスはままつ \(Kōhō purasu Hamamatsu\)](#)

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Public Opinion and Relations Division (Kōchō Kōhō-ka) ☎457-2021

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