



HAMAMATSU CITY

Information Bulletin

HAMAMATSU

August / 2025-No.254 English

8月号 英語版

The Information Bulletin Hamamatsu is available on our website.

*The QR Code is a registered trademark of DENSOWAVE Inc.

Hamamatsu population: 780,030
Foreign resident population: 30,560
(Population figures as of 7/2025)

*This bulletin contains selected information from the Japanese edition published by City Hall. *The telephone numbers listed in this bulletin will all be answered in Japanese only.



Information Bulletin
HAMAMATSU
August 2025 Cover

Information Bulletin Hamamatsu Plus

The website for Information Bulletin Hamamatsu has machine translation available (supports 100 languages and Plain Japanese)



CANAL HAMAMATSU

At Canal Hamamatsu, Hamamatsu City's official multilingual information website, you can find information to assist your daily life in 6 languages and Plain Japanese.



◆ ◆ ◆ INFORMATION (お知らせ) ◆ ◆ ◆

Procedures for Insufficient Tax Rebate Payment

< 不足額給付の手続きについて >

Insufficient Tax Rebate Payment I (Supplementary fixed rate tax reduction): Rebate confirmation letters were sent to eligible individuals in late July.

Overview **Eligible individuals for the fixed rate tax reduction** are people whose fixed-amount tax reduction amount exceeded the 2024 fiscal year income tax amount or the 2024 fiscal year individual resident tax income tax amount prior to the fixed-amount tax reduction, **and who could not fully receive the tax reduction**, resulting in an insufficient amount in the initial adjustment payment made in the 2024 fiscal year. **For more information, please read the July issue of Public Relations.**

Insufficient Tax Rebate Payment II: Rebate confirmation letters will be sent to eligible individuals in late August.

Overview **Individuals other than those eligible for Insufficient Tax Rebate Payment I** who have a 2024 fiscal year income tax amount and 2024 fiscal year individual resident tax income portion amount of **0 yen (non-taxable)** and do not meet the eligibility criteria for the spouse deduction or dependent deduction (specifically, those with a total income amount exceeding 480,000 yen or those engaged fulltime in family run business activities, i.e. a spouse, relative, etc.) are eligible for this payment. However, **individuals who were members of households eligible for the "Low-Income Household Allowance (Non-Taxable Households and Households Paying Only the Residence Tax on a Per Capita Basis)"** implemented in the 2023 or 2024 fiscal year, **are excluded from the Insufficient Tax Rebate Payment II.**

Eligibility/ Application Method	Who is eligible	Application Method
	Those who have registered a ※ Public fund receipt account in order to receive benefits ※Bank account registered with the national government (Digital Agency) for receiving benefits and public assistance	No application required We plan to transfer the funds to your registered public fund account in mid-October. Please check the rebate confirmation letter for the payment amount and details for the account it will be transferred to. If you want to change the account for the transfer, please contact the Special Benefits for Residence Tax-Exempt Households Call Center, below, by Tuesday, September 30, 2025.
	Those who have registered a ※ Public fund receipt account in order to receive benefits	Application required Please confirm the amount of the rebate on the confirmation letter, fill in your bank account details, and submit the letter. Please be sure to do this by the deadline. Deadline: October 31, 2025 (postmarks accepted)

Enquiries **Hamamatsu City Priority Support Payment Call Center**
☎0120-034-053 (08:30 to 17:15, Closed weekends and public holidays).

City Website ▶ 令和7年度 不足額給付 (Reiwa7nendo Fusoku-gaku kyūfu)

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Municipal Tax Division (Shiminzei-ka) ☎457-2162

Consultations for Foreign Residents (Free)

< 外国人のための相談会(無料) >

Details	Date	Time
Mediatory Consultations between Foreign and Japanese People with an Administrative Scrivener (Alternative Dispute Resolution)	Sep 6 (Sat)	13:00 - 16:00
Consultations with a Lawyer	Sep 13 (Sat), 25 (Thu)	
Consultations with a Labor and Social Insurance Consultant	Sep 18 (Thu)	
Consultations about Residence Status	Oct 2 (Thu)	

Venue: CREATE Hamamatsu (*Hayauma-cho, Chuo-ku*)

Application: In person or by telephone (on a first come, first served basis)

Website ▶

Intercultural Center (*Tabunka Kyōsei Sentā*) ☎458-2170



Health Check for Students Newly Enrolling in Elementary School in FY2026

< 令和8年度新入学児童の健康診断 >

A "Notification of Health Check for Students Newly Enrolling in Elementary School" will be mailed in early October to guardians of children entering elementary school in April 2026.

Eligibility: Children born between April 2, 2019, and April 1, 2020

City Website ▶

Health & Safety Division (*Kenkō Anzen-ka*) ☎457-2422



Application for Enrollment in the Public After-School Program for New Elementary School Students in the 2026 Academic Year

< 令和8年度新入学児童 公設放課後児童会の入会申し込み >

We will notify you during the health checkup for newly enrolled students. Even if you plan to have your child's health checkup at a school other than the elementary school you intend to enroll your child in, enrollment procedures will be conducted at the after-school program of the elementary school you intend to enroll your child in. Please contact the after-school program of the elementary school you intend to enroll your child in for further details.

※If your child is not a newly enrolled student and wishes to join starting in April 2026, please directly contact the after-school program of the elementary school your child is currently attending

Website ▶

Education General Affairs Division (*Kyoiku Sōmu-ka*) ☎457-2423



Preventive Vaccinations (Free)

< 予防接種(無料)を受けましょう >

Vaccinations	Eligibility
Chickenpox	From age 1 until the day before turning age 3 ※Children who have had chickenpox do not need to be vaccinated
Japanese Encephalitis	Phase 1: From 6 months old until the day before turning age 7 and 6 months Phase 2: From age 9 until the day before turning age 13
Diphtheria/Tetanus (DT)Phase 2	From age 11 until the day before turning age 13
Human Papillomavirus(HPV)	①6th year of elementary school to the day before they start 1st year of senior high school ②Women born between Apr 2, 1997 and Apr 1, 2009 who have not yet had 3 vaccinations

Application: Make a reservation at the appropriate medical facility

Enquiries: Your local Health Promotion Center (see list below)

Enquiries			
Chuo Health Promotion Center	☎457-2891	Hamana Health Promotion Center	☎585-1171
Chuo Health Promotion Center (Higashi)	☎424-0125	Hamana Health Promotion Center (Kita)	☎523-3121
Chuo Health Promotion Center (Nishi)	☎597-1120	Tenryu Health Promotion Center	☎925-3142
Chuo Health Promotion Center (Minami)	☎425-1590	—	—

Website ▶

Public Health Promotion Division (*Kenkō Zōshin-ka*) ☎453-6119



Payment Deadline for Municipal and Prefectural Taxes

< 市民税・県民税 >

Tax Deadline for 2nd Quarter: Sep 1 (Mon), 2025

Pay your taxes conveniently via bank transfer!

City Website ▶

市税 納期限 (Shizei Nōkigen)

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Enquiries:

About payment Tax General Affairs Division (Zeimu Sōmu-ka) ☎457-2261

Tax details Municipal Tax Division (Shiminzei-ka) ☎457-2145

Children's Allowance (Jidō Teate)

< 児童手当 >

The August payment (for June to July 2025) will be deposited into your designated account on August 14 (Tue).

Enquiries: Please contact the applicable support center from the list below

Enquiries			
Chuo Child and Family Support Center	☎457-2035	Minami Child and Family Support Center	☎425-1463
Higashi Child and Family Support Center	☎424-0175	Hamana Child and Family Support Center	☎585-1121
Nishi Child and Family Support Center	☎597-1157	Kita Child and Family Support Center	☎523-2893
		Tenryu Child and Family Support Center	☎922-0023

Website ▶

ぴっぴ 児童手当 (Pippi Jidō Teate)

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Child Rearing Support Division (Kosodate Shien-ka) ☎457-2792

Foreign Resident Study Support Center (Gaikokujin Gakushū Shien Sentā)

< 外国人学習支援センター(U-ToC) >

① Hamamatsu Everyday Japanese Language Course (Momiji Class) Project Work Presentation

Date: Aug 24 (Sun) 16:00 – 17:30

Venue: CREATE Hamamatsu (Hayauma-cho, Chuo-ku)

Application: Through our website or by telephone

② U-ToC Japanese Language School Hamamatsu Everyday Japanese Course (Momiji Class)

Date: Every Monday, Tuesday, Thursday and Friday from October 16 to September, 2026 (150 lessons in total)
9:30-13:30

③ U-ToC Japanese Language School Reading and Writing Class

Date: Every Tuesday and Thursday from October 21 to March 12, 2026 (40 lessons in total) 14:00 - 15:30

Application: At the desk on a first come, first served basis (Same for items 2 and 3).

※ You will be required to take a placement test. Please call before applying.

Website ▶

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(Yuto-cho Ubumi, Chuo-ku) ☎592-1117

Intercultural Center (Tabunka Kyōsei Sentā)

< 多文化共生センター >

● New Life Orientation for Families Accompanying Foreign Workers

Date: Sep 26 (Fri) 10:00 – 16:00

Application: In person, on our website, or by email (on a first come, first served basis)

Venue: CREATE Hamamatsu (Hayauma-cho, Chuo-ku)

Website ▶

HAMAPO

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(Hayauma-cho, Chuo-ku) ☎458-2170

NIGHT ZOO 2025

< NIGHT ZOO 2025 >

Date: September 6, 13, 20, and 27 (all Saturdays)

※ Opening hours extended until 20:30. (last admission at 20:00.)

Website ▶

わくわく はまZOO (Wakuwaku Hama zoo)

Search



Zoological Garden (Dōbutsuen) (Kanzanji-chō, Chuo-ku) ☎487-1122

Health Check-up for Infants Aged 18 Months and Three Years

< 1歳6カ月児健康診査・3歳児健康診査 >

Hamamatsu city is hosting physical check-ups, such as body measurements, medical and dental check-ups, and childcare consultations.

※ Notifications will be sent by post to parents with eligible children. If you did not receive a notification due to reasons such as moving house, please contact your local center below.

Enquiries ※Regardless of where you live, you can attend any class.			
Chuo Health Promotion Center	☎413-5577	Hamana Health Promotion Center	☎585-1120
Chuo Health Promotion Center (Higashi)	☎424-0122	Hamana Health Promotion Center (Kita)	☎542-0857
Chuo Health Promotion Center (Nishi)	☎597-1174	Tenryu Health Promotion Center	☎922-0075
Chuo Health Promotion Center (Minami)	☎425-1590	—	—

Website ▶ [びっぴ 1歳6カ月児健康診査 \(Pippi issai rokkagetsuji kenkō shinsa\)](#)

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Website ▶ [びっぴ 3歳児健康診査 \(Pippi sansaiji kenkō shinsa\)](#)

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Public Health Promotion Division (Kenkō Zoshin-ka) ☎453-6117



What Happens after the Water Rate Adjustment?

< 水道料金の改定後はどうなるの? >

● Two months' payment (tax included) for a 13 mm pipe

The city water and sewage charges are billed together once every two months.

Here are three typical cases showing the adjusted charges for two months (tax included).

Two months of water usage		Adjustment Period		
	Through September 2025	From October 2025	From April 2026	
 Three-person household 40 m ³	10,208 yen (Water 4,312 yen Sewage 5,896 yen)	10,484 yen (Water 4,588 yen Sewage 5,896 yen)	10,904 yen (Water 5,008 yen Sewage 5,896 yen)	
 Self-employed business 200 m ³	68,816 yen (Water 35,156 yen Sewage 33,660 yen)	72,050 yen (Water 38,390 yen Sewage 33,660 yen)	74,440 yen (Water 40,780 yen Sewage 33,660 yen)	

● Adjustments effective October 1

● Fees will be adjusted for six months from the initial adjustment date (October 1)

※ Excluding government offices

● Want to know more?

Detailed price lists are available on the city website.

City Website ▶ [水道料金改定 \(Suidō ryōkin kaitei\)](#)

Search



We have prepared a video with more detailed information about water rate adjustments.

City Website ▶ [動画 水道料金改定 \(Dōga Suidō ryōkin kaitei\)](#)

Search



Water Services General Affairs Division (Jōge Suidō Sōmu-ka) ☎474-7019

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