

# Address changes due to ward reorganization are **not required** in most cases

- The procedures may be necessary in the underlined cases -

## Main items that do that require a change of address (handled at the city counter)

Category	Queries	Contact information
Family Register and Certificate of Residence	Family Register, Certificate of Residence, Personal Seal Registration (permanent domicile and address display will be changed by the city)	In charge of Family Register and Notification Telephone number is listed on page 9
	Certificate of Residence, Special Permanent Resident Certificate, Basic Resident Register Card	
	MyNumber Card ( <u>may be necessary if used as an electronic certificate for private online services or used as an identification card at a counter outside the city</u> )	
Health Insurance	<b>Items for National Health Insurance</b> Insurance Card, Insurance Card and Senior Citizen Insurance Certificate, Eligibility Certificate for the Reduction of Standard Amount of Patient Liability, Eligibility Certificate for Ceiling Amount Application, Eligibility Certificate for Ceiling Amount Application and Reduction of Standard Amount of Patient Liability, Eligibility Certificate for Medical Treatment of Specified Diseases, Insurance Qualification Certificate, Specified Health Check-up Voucher	National Health Insurance & Pension Division ☎457-2637  In charge of Senior Citizens Support and Health Insurance Telephone number is listed on page 9
	<b>Items for the Advanced-age Senior Citizen Medical Care System</b> Eligibility Certificate for Ceiling Amount Application, Eligibility Certificate for Ceiling Amount Application and Reduction of Standard Amount of Patient Liability, Recipient Certificate for Medical Treatment of Specified Diseases, Health Check-up Voucher	
Welfare	Physical Disability Handbook, Intellectual Disability Handbook, Mental Disability Handbook (Note 1)	Health & Welfare for the Disabled Division ☎457-2034  In charge of Welfare for the Disabled Telephone number is listed on page 9
	Recipient Certificate for Welfare Service for Persons with Disabilities, Recipient Certificate for Community Lifestyle Support Services, Recipient Certificate for Child Daycare Services, Recipient Certificate for Medical Payment for Services and Supports for Persons with Disabilities (physical and mental rehabilitation)	
	Recipient Certificate for Medical Care Expenses for the Severely Disabled, Special Child Rearing Allowance Certificate	
	Recipient Certificate for Child Enrolment Services, Foster Parent Registration Certificate	Child-Related Consultation Office ☎457-2703
	Long-term Care Insurance Certificate, Long-Term Care Insurance Premium Rate Certificate, Long-Term Care Insurance Qualification Certificate (Interim Long-Term Care Insurance Certificate)	Long-term Care Insurance Division ☎457-2374
	Eligibility Certificate for Long-Term Care Insurance Ceiling Amount	In charge of Senior Citizens Support and Health Insurance Telephone number is listed on page 9
	Eligibility Certificate for Social Welfare Corporation Usage Fee Reduction	
Children	Recipient Certificate for Infant Medical Care, Recipient Certificate for Elementary, Junior High and High Student Medical Care (Note 2)	Child Rearing Support Division ☎457-2792  In charge of Children & Families Telephone number is listed on page 9
	Recipient Certificate for Single-Parent Household Medical Fee Grant	
	Child Rearing Allowance Certificate	
Health and Hygiene	4-month/10-month Infant Health Exam Voucher, Infant Health Check-up Detailed Examination Voucher, Maternal Dental/Health Check-up Voucher, Newborn Vision and Hearing Screening Voucher	Health Promotion Division ☎453-6117  In charge of Health Promotion Telephone number is listed on page 9
	Maternal and Child Health Handbook, Childcare Medical Card, Recipient Certificate for Medical Payment for Services and Supports for Persons with Disabilities	
	Recipient Certificate for Hamamatsu City Specified Medical Expenses (Designated Intractable Disease), Recipient Certificate for Hamamatsu City Pediatric Chronic Specified Disease Medical Care	

(Note 1) If you wish to change the address written in your handbook, after January 4, 2024, visit the counter at Chuo, Hamana, or Tenryu Ward Offices (Naka, Hamakita, or Tenryu Ward Offices before reorganization) or the Administrative Centers (Higashi, Nishi, Minami, or Kita Ward Offices before reorganization).

(Note 2) After January 1, 2024, cross out the ward name in the address column with a double line and enter the new ward name.

## Main items that require a change of address (handled at the city counter)

Category	Queries	Contact information
Living	Place of use and mailing address of water and sewerage service users (telephone, electricity, and gas are listed under "Living" in work handled outside the city)	Customer Service Division ☎474-7812
	Notification of change of address for users of municipal cemeteries and Hamamatsu City Ossuary	Resident Services Division ☎457-2026

\*Contact telephone number

	Chuo Ward Office Building	Higashi Administrative Center Building	Nishi Administrative Center Building	Minami Administrative Center Building	Hamana Ward Office Building	Kita Administrative Center Building	Tenryu Ward Office Building
Certification and Notification	☎457-2121	☎424-0153	☎597-1115	☎425-1348	☎585-1111	☎523-1116	☎922-0019
Welfare for the Disabled	☎457-2057	☎424-0176	☎597-1159	☎425-1485	☎585-1697	☎523-2898	☎922-0024
Children & Families	☎457-2035	☎424-0175	☎597-1157	☎425-1463	☎585-1121	☎523-2893	☎922-0023
Senior Citizen Support and Health Insurance	☎457-2062	☎424-0183	☎597-1119	☎425-1542	☎585-1122	☎523-1144	☎922-0065
Health Promotion	☎457-2890	☎424-0122	☎597-1120	☎425-1590	☎585-1171	☎523-3121	☎922-0075


## Main items that generally do not require a change of address (not handled by the city)

Category	Queries	Contact information
Living	Driver's license ( <b>Will be amended the next time it is renewed. If you wish to change it before then, contact your local police station or Seibu Driver's License Center</b> )	Each police station (Police stations in Hamamatsu city are listed on page 10) Seibu Driver's License Center ☎587-2000
	Vehicle inspection certificate, light vehicle notification certificate (for regular cars, small motorcycles (251 cc or more), and light motorcycles (126 cc or more and 250cc or less), Hamamatsu Automobile Inspection and Registration Office; for light vehicles (three-wheeled and four-wheeled), the Light Motor Vehicle Inspection Organization) ( <b>If you wish to change the listed address, an application or notification is required</b> <sup>(Note3)</sup> )	Hamamatsu Automobile Inspection and Registration Office ☎050-5540-2052 Light Motor Vehicle Inspection Organization Shizuoka Office Hamamatsu Branch ☎050-3816-1777
	Mailing address of phone bill and the address of electricity, city gas and LP gas service user ( <b>procedures may be necessary if you have a current account, loan transactions, etc.</b> )	Each business operator
Finance	Deposit account bankbook, savings account bankbook, cash card ( <b>procedures may be necessary if you have a current account, loan transactions, etc.</b> )	Each financial institution Each post office
Registration	Title section of Real Estate Registration Record (changed by the Legal Affairs Bureau)	Shizuoka District Legal Affairs Bureau Hamamatsu Branch ☎454-1396
	Owners registered in the property registration records, mortgage and provisional registration rights holders ( <b>If you wish to change the registered holder's address, you must apply</b> <sup>(Note3)</sup> )	
	Registration identification information and title deed address held by the real estate owner	
Pension	Notification of address change for pension recipients, National Pension insured persons, National Pension Category 3 insured persons, Health and Employee Pension insured persons	Hamamatsu Higashi Pension Office ☎421-0192 Hamamatsu Nishi Pension Office ☎456-8511

(Note 3) An administrative ward establishment certificate (listed on page 10) is required.  
Please use the contact information above to confirm if an additional items are required.


Main items that generally do not require a change of address (not handled by the city)

Category	Queries	Contact information
Police-related	Firearms possession license, hunting rifle/air rifle license, hunting gun firearms transfer license, sword possession license, crossbow possession license, security guard training supervisor qualification certificate, mechanical security service manager qualification certificate, security guard test pass card and pass certificate	Tenryu Police Station ☎926-0110
		Hamakita Police Station ☎585-0110
		Hamamatsu Higashi Police Station ☎460-0110
		Hamamatsu Chuo Police Station ☎475-0110
		Hamamatsu Nishi Police Station ☎484-0110
		Hosoe Police Station ☎522-0110
Others	Hunting license	Seibu Agriculture and Forestry Office Forest Maintenance Division ☎458-7234
	Small boat operating license (marine license)	Chubu Transport Bureau Shizuoka Transport Branch ☎054-352-0174





More Detail

For details such as procedures for business owners, see the Q&A and videos on the city website.




Q&A





Videos



## Administrative Ward Establishment Certificate

This certificate certifies whether a neighborhood in Hamamatsu City belongs to Chuo Ward, Hamana Ward, or Tenryu Ward following the administrative district reorganization on January 1, 2024. When changing address, you may be required to submit an Administrative Ward Establishment Certificate in situations other than those listed in <sup>(Note 3)</sup> on page 9, so please check with each counter.

◆ Issuance of certificate	From January 4 (Thur), 2024 (Except for Saturdays and Sundays, holidays, New Year's holidays)
◆ Application location (Page 28, 29)	In addition to having it issued at the counters of ward offices (Ward Promotion Division / Ward Municipal Services Division), Administrative Centers, Branches, Community Collaboration Centers, Fureai Community Centers, and Municipal Service Centers (with some exceptions), you can make a postal application or electronic application (Hamamatsu Smart Application).
◆ Fee	Free (Postage charges apply for postal applications and electronic applications)
◆ Contact information	Document Administration Division ☎457-2246

Details of each application (counter/post/electronic) are posted on the city website.



\* "QR Code" is a registered trademark of DENSO WAVE.